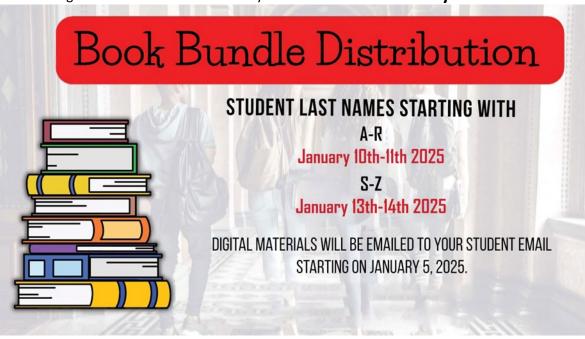
Clark Atlanta includED Book Bundle CAU SCHOLARS

Helpful Hints You Need to Know!

- Textbooks will be available for pick up starting on January 10^{th,} 2024
- Digital textbooks were emailed to your student email on January 5th, 2024



- Be sure to check your CAU student email.
- All Book Orders are CONFIRMED.
- If you drop a class, please return the textbook ASAP. Digital materials will return automatically.

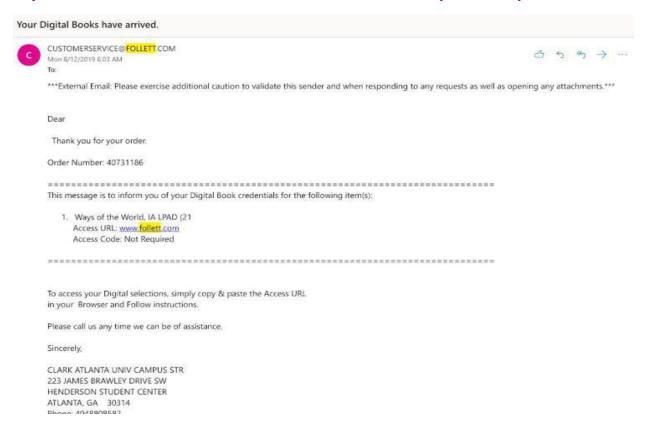
- All emails from the Campus Store regarding the includED course materials will go there.
 - The emails will be coming FROM:
 <u>Customerservice@follett.com</u> or Clark Atlanta
 University Campus Store.
 - Your digital books are in (Brytewave or Canvas), Access codes (Knewton, Cengage Unlimited are sent via email) (Labster, Chem101, CMUS, CCIS, CBUS are physical code and Rental textbooks are to be picked up at the Campus Store)
 - (Please check Spam and Other).

Here are some examples:

When you have Brytewave digital materials:

Your student email address is the only email address you can use. All your digital textbooks that are in Brytewave will be in your digital library.

Brytewave customer service number is 877-612-2233 if you have questions.





When You have Knewton Code or Cengage Unlimited:

You will receive an email from Clark Atlanta University Campus Store. Please follow the directions carefully. If you receive an error message ex: "code is not valid" or "code has already been used". Please reach out to the Customer Service numbers or website below. These are auto generated codes. Campus Store cannot give a new code.

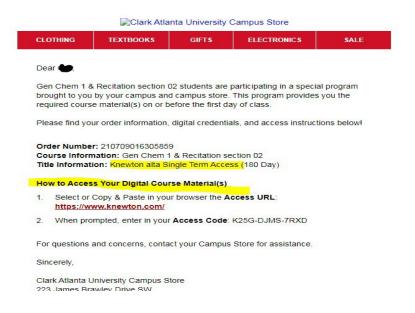
KNEWTON SUPPORT: https://support.knewton.com/s/contactsupport

Cengage Support Phone: 800-354-9706

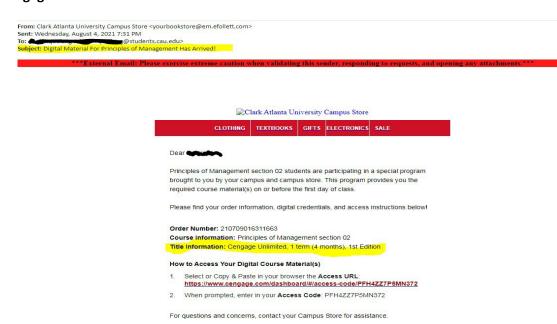
Knewton



External Email: Please exercise extreme caution when validating this sender, responding to requests, and opening any attachments.



Cengage Unlimited



<u>Courses that use MacMillian Learning and McGraw-Hill are in Canvas (CENG, CPSY, CBIO)</u>



Find your eBooks on Brytewave.Redshelf.com Use your @.edu email If you are a new user: Click on Forgot Password Create your own password



Brytewave.Redshelf.com

When you have a Physical Textbook:

You will receive an email when your textbook is ready for pick-up. If at least 3-5 days have passed and you have not received a physical textbook required by your professor, please come to the Campus Store immediately.

Dear Dear

Thank you for your order.

This message is to inform you that your order is ready for Pick-up at the following store:

Store #:2107 Clark Atlanta University Campus Store Please call Store for store hours.

Order Number: 64209259

PLEASE PICK UP ALL TEXTBOOKS. YOU HAVE PAID FOR THESE TEXTBOOKS.

Contact Us

Questions or concerns can be emailed to <a href="maileotrology: left-size: le

Clark Atlanta Campus Bookstore