

# Clark Atlanta includED Book Bundle

## Helpful Hints Facts You Should Know!

- We will begin issuing rental and physical textbooks on **January 12-16, 2023**
- Digital textbooks will start being available on **January 8, 2023**
- **Be sure to check your CAU student email.**
  - All emails from the Campus Store regarding the includED course materials will go there.
    - The emails will be coming FROM: [Customerservice@follett.com](mailto:Customerservice@follett.com) or **Clark Atlanta University Campus Store.**
    - Your digital books are in (**Brytewave or Canvas**), Access codes (**Knewton, Cengage Unlimited are sent via email**) (Labster, Chem101, CMUS, CCIS, CBUS are physical code and Rental textbooks are to be picked up at the Campus Store)
    - (Please check Spam and Other).

Here are some examples:


### When you have Brytewave digital materials:

**Your student email address is the only email address you can use. All your digital textbooks that are in Brytewave will be in your digital library.**

**Brytewave customer service number is 877-612-2233 if you have questions.**

Your Digital Books have arrived.

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 CUSTOMERSERVICE@FOLLETT.COM  
Mon 8/12/2019 6:03 AM

To:

\*\*\*External Email: Please exercise additional caution to validate this sender and when responding to any requests as well as opening any attachments.\*\*\*

Dear

Thank you for your order.

Order Number: 40731186

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This message is to inform you of your Digital Book credentials for the following item(s):

1. Ways of the World, IA LPAD (21)  
Access URL: [www.follett.com](http://www.follett.com)  
Access Code: Not Required

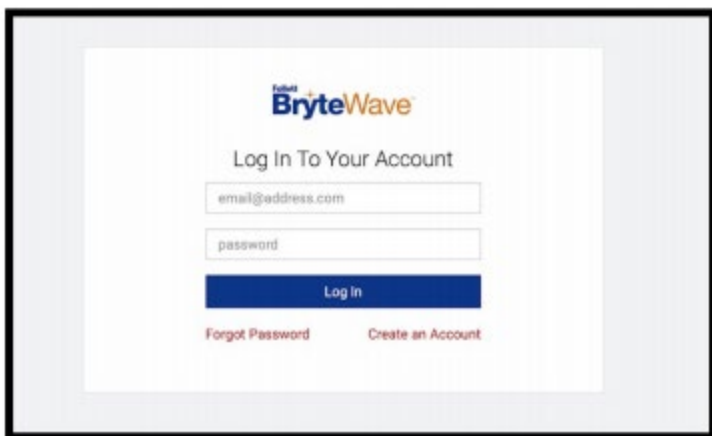
=====

To access your Digital selections, simply copy & paste the Access URL in your Browser and Follow instructions.

Please call us any time we can be of assistance.

Sincerely,

CLARK ATLANTA UNIV CAMPUS STR  
223 JAMES BRAWLEY DRIVE SW  
HENDERSON STUDENT CENTER  
ATLANTA, GA 30314  
PHONE: 404.528.0000



## When You have Knewton Code:

**You will receive an email from Clark Atlanta University Campus Store. Please follow the directions carefully. If you receive an error message ex: "code is not valid" or "code has already been used". Please reach out to the Customer Service numbers or website below. These are auto generated codes. Campus Store cannot give a new code.**

KNEWTON SUPPORT: <https://support.knewton.com/s/contactsupport>

Cengage Support Phone: 800-354-9706

## Knewton

**From:** Clark Atlanta University Campus Store <yourbookstore@em.foollett.com>  
**Sent:** Wednesday, August 4, 2021 10:40:23 AM  
**Subject:** Digital Material For Gen Chem 1 & Recitation Has Arrived!

\*\*\*External Email: Please exercise extreme caution when validating this sender, responding to requests, and opening any attachments.\*\*\*

 Clark Atlanta University Campus Store

CLOTHING	TEXTBOOKS	GIFTS	ELECTRONICS	SALE
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Dear 

Gen Chem 1 & Recitation section 02 students are participating in a special program brought to you by your campus and campus store. This program provides you the required course material(s) on or before the first day of class.

Please find your order information, digital credentials, and access instructions below!

**Order Number:** 210709016305859  
**Course Information:** Gen Chem 1 & Recitation section 02  
**Title Information:** Knewton alta Single Term Access (180 Day)

### How to Access Your Digital Course Material(s)

1. Select or Copy & Paste in your browser the **Access URL:** <https://www.knewton.com/>
2. When prompted, enter in your **Access Code:** K25G-DJMS-7RXD

For questions and concerns, contact your Campus Store for assistance.

Sincerely,

Clark Atlanta University Campus Store  
223 James Brawley Drive SW

From: Clark Atlanta University Campus Store <yourbookstore@em.efollett.com>  
Sent: Wednesday, August 4, 2021 7:31 PM  
To: ██████████@students.cau.edu>  
Subject: Digital Material For Principles of Management Has Arrived!

\*\*\*External Email: Please exercise extreme caution when validating this sender, responding to requests, and opening any attachments.\*\*\*

Clark Atlanta University Campus Store

CLOTHING TEXTBOOKS GIFTS ELECTRONICS SALE

Dear ██████████

Principles of Management section 02 students are participating in a special program brought to you by your campus and campus store. This program provides you the required course material(s) on or before the first day of class.

Please find your order information, digital credentials, and access instructions below!

**Order Number:** 210709016311663

**Course Information:** Principles of Management section 02

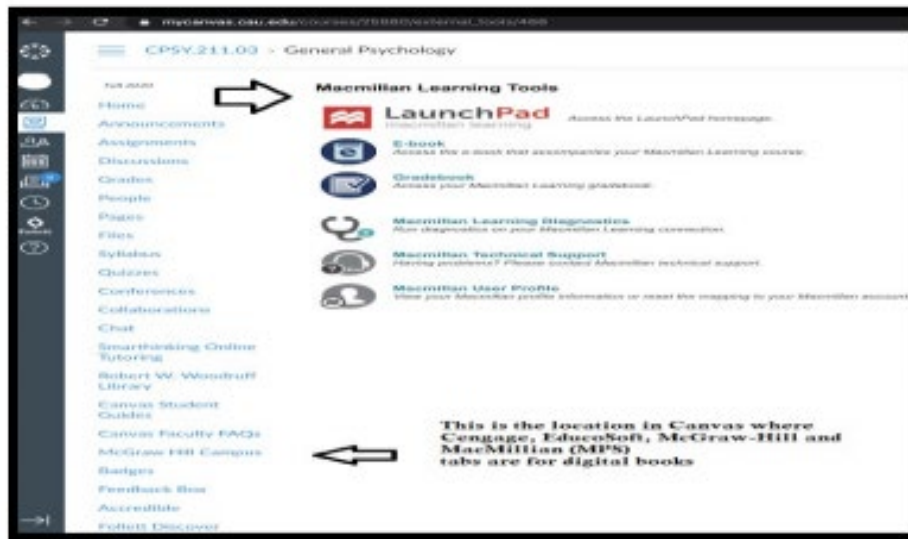
**Title Information:** Cengage Unlimited, 1 Term (4 months), 1st Edition

**How to Access Your Digital Course Material(s)**

1. Select or Copy & Paste in your browser the **Access URL:**  
<https://www.cengage.com/dashboard/#/access-code/PFH4ZZ7P5MN372>
2. When prompted, enter in your **Access Code:** PFH4ZZ7P5MN372

For questions and concerns, contact your Campus Store for assistance.

## Courses that use MacMillian Learning, Cengage Unlimited and McGraw-Hill are in Canvas (CENG, CPSY, CBIO, CHIS)



## When you have Rental Books:

You will receive an email that you have rental books. The Spring 2023 due date is **May 12, 2023**.

You must return all return textbooks back to the Campus Store on the due date. If you do not return

**the rental textbooks, you will charge a late fee and non-rental return fee. We do send at least three reminder emails to your CAU email address.**

### **When you have a Physical Textbook:**

**You will receive an email when your textbook is ready for pick-up. If at least 3-5 days have passed and you have not received a physical textbook required by your professor, please come to the Campus Store immediately.**

-----Original Message-----

From: CUSTOMERSERVICE@EFOLLETT.COM <CUSTOMERSERVICE@EFOLLETT.COM>

Sent: Monday, August 30, 2021 2:09 PM

To: [REDACTED]@students.cau.edu>

Subject: Your order is ready for Pick-up

\*\*\*External Email: Please exercise extreme caution when validating this sender, responding to requests, and opening any attachments.\*\*\*

Dear [REDACTED]

Thank you for your order.

This message is to inform you that your order is ready for Pick-up at the following store:

Store #:2107

Clark Atlanta University Campus Store

Please call Store for store hours.

Order Number: 64209259

## **Contact Us**

Questions or concerns can be emailed to [IncludEDbook@cau.edu](mailto:IncludEDbook@cau.edu) or

**Angela Rose-Jackson, Store Manager II**

**TaKeisha Moore, Assistant Store Manager**

**404-880-8582 includED-Book Bundle Help Line option #4**