CLARK ATLANTA UNIVERSITY



A SYSTEMATIC APPROACH TO ASSESSMENT & CONTINUOUS IMPROVEMENT

Presented by:

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OFFICE OF PLANNING, ASSESSMENT, AND INSTITUTIONAL RESEARCH

AGENDA



- Overview of Six- Step Institutional and Improvement Process
- Disciplinary Accreditation and Assessment
 - **□** Department of Counselor Education

Council for Accreditation of Counseling & Related Educational Programs (*CACREP*)

☐ Department of Educational Leadership & Department of Curriculum and Instruction

Council for the Accreditation of Educator Preparation (CAEP)

Georgia Professional Standards Commission (GaPSC)

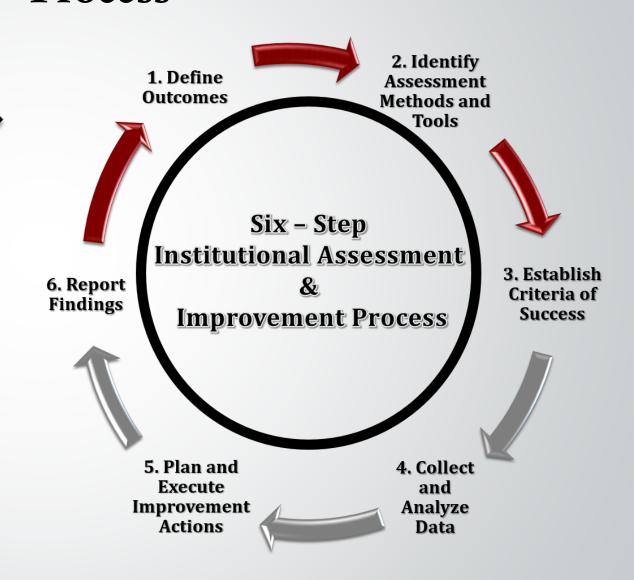
* Next Steps of AY 2018-2019

CAU's Annual Six- Step Assessment and Improvement Process

CAU ASSESSMENT & IMPROVEMENT

CAU'S SIX-STEP ASSESSMENT & IMPROVEMENT PROCESS (ANNUALLY)

- 1. **Define** Student Learning/Program performance outcomes
- 2. **Identify** assessment methods and tools
- 3. Establish criteria of Success
- 4. Collect and analyze data
- 5. **Plan** and **execute** improvement actions
- 6. **Report** and document findings in University's Electronic Assessment System, Improve



DEPARTMENT OF COUNSELOR EDUCATION

CACREP ACCREDITATION

CACREP: ASSESSMENT OF STUDENTS (STANDARD 4)

- 1. Systematically assess each student's progress throughout the program
- 2. Identify Key Performance Indicators (KPIs) of Student Learning Outcomes (SLOs)
- 3. Measure SLOs utilizing multiple measures over multiple points in time
- 4. Review/Analyze outcome data

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CLOSING THE LOOP (ANNUALLY)

- 1.Review competencies and SLOs
- 2. Review means of assessment
- 3.Examine Results and Interpretation
- 4. Develop Improvement Plan



DEPARTMENT OF EDUCATIONAL LEADERSHIP



CAEP/GaPSC ACCREDITATION

DEPARTMENT OF CURRICULUM AND INSTRUCTION

CAEP/GaPSC: PROGRAM IMPACT (STANDARD 4)

- 1. The provider documents, using multiple measures that program completers contribute to an expected level of student-learning growth.
- 2. The provider demonstrates, through structured validated observation instruments and/or student surveys, that completers effectively apply the professional knowledge, skills, and dispositions that the preparation experiences were designed to achieve
- 3. The provider demonstrates, using measures that result in valid and reliable data and including employment milestones such as promotion and retention, that employers are satisfied with the completers' preparation for their assigned responsibilities in working with P-12 students.
- 4. The provider demonstrates, using measures that result in valid and reliable data, that program completers perceive their preparation as relevant to the responsibilities they confront on the job, and that the preparation was effective.

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DEPARTMENT OF EDUCATIONAL LEADERSHIP



CAEP/GaPSC ACCREDITATION

DEPARTMENT OF CURRICULUM AND INSTRUCTION

CAEP/GaPSC: PROVIDER QUALITY, CONTINOUS IMPROVEMENT CAPACITY (STANDARD 5)

- 1. The provider's quality assurance system relies on relevant, verifiable, representative, cumulative and actionable measures, and produces empirical evidence that interpretation of data valid and consistent.
- 2. The provider regularly and systematically assesses performance against its goals and relevant standards, tracks results over time, tests innovations and the effects of selection criteria on subsequent progress and completion, and uses results to improve program elements and processes.
- 3. Measures of completer impact, including available outcome data on P-12 student growth, are summarized, externally benchmarked, analyzed, shared widely, and acted upon in decision-making related to programs, resource allocation, and future direction.
- 4. The provider assures that appropriate stakeholders, including alumni, employers, practitioners, school and community partners, and others defined by the provider, are involved in program evaluation, improvement, and identification of models of excellence.

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Accreditation and Assessment

NEXT STEPS AY 2018-2019

NEXT STEPS

CLOSING THE LOOP (ANNUALLY)

- 1. Review competencies and SLOs
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Assessment: Program Four Column



Program (SOE) - Clinical Mental Health (Community Counseling) MA

Mission Statement: The mission of the Department of Counselor Education is to prepare candidates to assume roles of leadership and service in society as licensed professional counselors in accordance with Council for Accreditation of Counseling and Related Educational Programs (CACREP), National Council for Accreditation of Teacher Education (NCATE), and Professional Standards Commission (PSC), standards and guidelines for diverse groups in a global society.

Vision Statement: The Department of Counselor Education will prepare a diverse pool of candidates who are knowledgeable, critical thinkers, and ethical change agents, to promote a more just and humane society through counseling in collaboration with school and community partnerships and continued accreditation and counselor education programs.

Results

Outcomes

Assessment Methods

Plan of Action for Improvement

Application of Knowledge (2013-

2018) - Integrate conceptual theories and practical skills in counseling practices

Outcome Status/Year: Active Outcome Type: Student Learning Start Date: 07/01/2013

Start Date: 07/01/2013 End Date: 06/30/2018

Field Placement/Internship - Annual evaluation of the clinical instruction

site supervisors regarding the performance of practicum and internship students.

Criterion: At least 80% of the average ratings that supervisors give to interns will be 3 (The student has done a good job of achieving this competency) or above.

Assessment Schedule: Annually

Assessment Year: 2017-2018 Criterion Met: Yes

The site supervisors rated the students exceeding the criteria set. (06/07/2018)

Use of Results: The evaluation tool may be reviewed and changed to see how additional or different specific skills/traits/functions may be assessed.

Assessment Year: 2016-2017 Criterion Met: Yes

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90% of the average ratings that supervisors gave to interns (i.e., practicum/internship also known as fieldwork) was a 3 or above (i.e., good or excellent). (12/05/2017)

Use of Results: Given that there are three areas (i.e., 1. Counseling Skills, 2. Interview Skills, and 3. Professional Skills) in the evaluation scale, additional instruction, clinical supervision, and evaluation will take place within the 'Counseling Skills' area as evidence points us to focus more on that area. Also, the evaluation forms will be separated by course level (i.e., Practicum and Internship) as currently there is one evaluation form.

Assessment Year: 2015-2016

Criterion Met: Yes

At least 80% of the average ratings that supervisors

Plan of Action for Improvement:

The ratings that school counselor site supervisors overall were above the criteria set, by more than 80% of the site supervisors assessed students performance at or above 3 (i.e., achieving competency). (06/07/2018)

Budget Impact: No

Proposed Requested Amount: 0 Planning Based Budget Description: N/A

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Accreditation and Assessment

NEXT STEPS: PLAN OF ACTION OF IMPROVEMENT

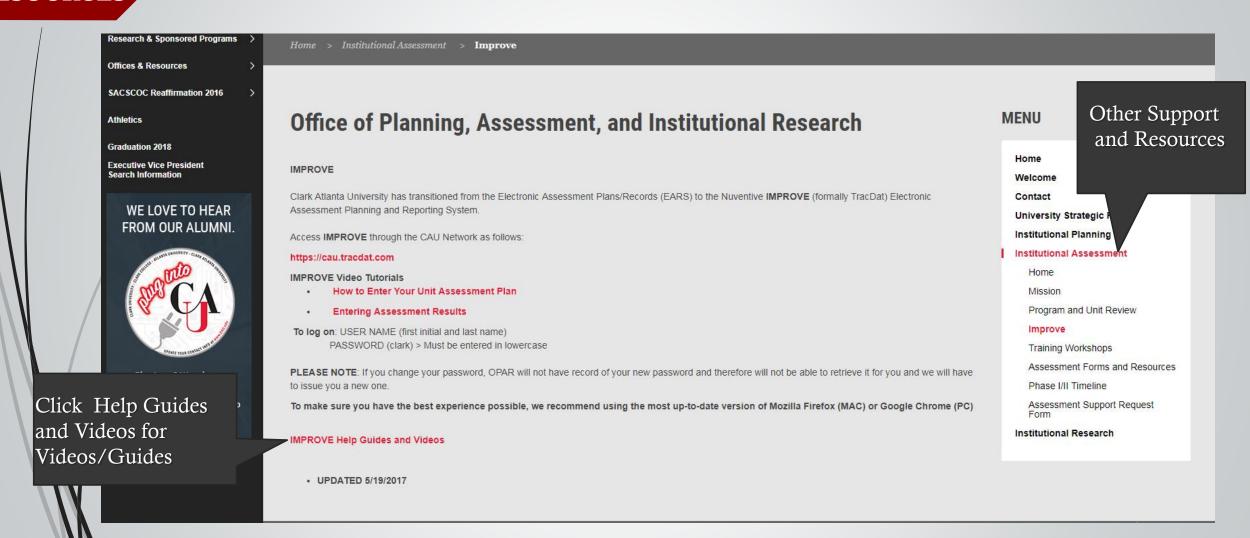
ACTIVITY

* Activity: Breakout into departments to review your 4-Column Assessment Report for AY 2017-2018.

- **Time:** 30 Minutes
- * Task: Close the Loop
 - ☐ Review competencies and SLOs
 - ☐ Review means of assessment
 - ☐ Examine Results and Interpretation
 - ☐ Develop Improvement Plan for AY 2018-2019

CAU Assessment Resources

RESOURCES



OPAR/Institutional Assessment

CONTACT US



Contact Information

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