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## Move-in Day – 2023 Frequently Asked Questions (FAQs)

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### Fall 2023

#### 1. When do students with confirmed campus housing arrive to campus?

- New students who are financially enrolled should move in August 9<sup>th</sup> – 10<sup>th</sup>, between 9:00 a.m. – 5:00 p.m.
- Continuing students who are financially enrolled should move in August 11<sup>th</sup> – 12<sup>th</sup>, between 9:00 a.m. – 5:00 p.m.
- All financially enrolled students will receive a color-coded move-in pass identifying their assigned residence hall.

#### 2. Where do students go to check in and/or move into the Residence Halls?

- **Financially enrolled** students can proceed directly to their assigned residence hall. Students are to check in with Residence Life staff at their assigned time.
- **Non-financially enrolled** students should park in the **Visitor's Parking Deck** (190 Mildred St, SW, Atlanta, GA 30314) and visit the **One-Stop-Shop (located in the Bishop C. Henderson Student Center, Multipurpose Room)**.
- **One Stop Shop Hours: 9:00 a.m. – 5:00 p.m.**

#### 3. What is the **Residence Life** telephone number for students to call with questions about **housing assistance** information?

- Telephone: 404-880-8074
- Location: Residence Life representatives will be available during the One Stop Shop services located in the Bishop C. Henderson Student Center.

#### 4. What services are available at the **One Stop Shop** support center?

- The One Stop Shop offers key campus support resources gathered in one setting to assist students and families in completing paperwork for financial aid, student accounts, advisement, housing, counseling, and disability services, and more.

#### 5. How can students receive help with **One Stop Shop** and **enrollment questions**?

- Enrollment representatives will be available in the Student Center to answer questions and services.

#### 6. Where can students and guests purchase meals and refreshments?

- Crogman's Dining Hall will be open for breakfast, lunch, and dinner during move-in days. The dining hall is located on the first floor of the Bishop C. Henderson Student Center. CAU's Smoothie Shop will be open during move-in days from 9:00 a.m. – 5:00 p.m.
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