



State Agency Student Complaint Process

Clark Atlanta University seeks to resolve student complaints, and concerns in a fair, amicable and expeditious manner. CAU expects that any student complaint will be filed in accordance with procedures currently outlined in the Student Handbook before resolution is sought from the state agency, program accreditor or the University's accreditation body.

Pursuant to the Department of Education's requirement, Clark Atlanta University is required to make available to enrolled and prospective students contact information for filing complaints with its accrediting agency and with the appropriate state agency for handling student complaints.

If the institutional procedure has been utilized with no resolution, the student may file a complaint with the State.

State Agency

Clark Atlanta University students may contact the Georgia Nonpublic Postsecondary Education Commission (GNPEC)

Address: 2082 East Exchange Place
Suite 220
Tucker, Georgia 30084-5305
Phone: (770) 414-3300
Fax: (770) 414-3309
Website: <http://www.gnpec.org>
Complaint Process: <http://www.gnpec.org/consumer-resources>

Regional Accrediting Agency

Clark Atlanta University is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACS-COC) to award baccalaureate, masters, and doctoral degrees.

Address: 1866 Southern Lane
Decatur, Georgia 30033-4097
Phone: (404) 679-4500
Fax: (404) 679-4528
Website: <http://www.sacscoc.org>
Complaint Process: <http://www.sacscoc.org/pdf/081705/complaintpolicy.pdf>