AUXILIARY SERVICES POST

IT’S ALL INSIDE !!!

WHAT’S NEW!!!

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Greetings From the Director...

Time truly flies when you put all of your faith and determination into assuring that you will “get the job done.” In August of 2010, we launched our first quarterly newsletter and we are continuing in the “Spirit of Excellence” with our second. I hope that with each quarter we can bring you new information that is enlightening and educational in regards to the areas in Auxiliary Services. I would also like to encourage each of you to take the time to leave a kind word within the many comment areas available inside of the respective offices, and some online as well. While we do take pride in making sure that students, faculty/staff and guests are our major priority in receiving the best service, we also like to know when we have done a great job in doing so. So please, if you can remember, take a moment and comment on your experience in the Bookstore, Dining, Mailroom, Panther Paw, Parking and Print Shop. You may also visit our website at www.cau.edu/Administration_Auxiliary_Services.aspx, for more detailed information in the areas of Auxiliary Services.

As always, I thank you for your support, and appreciate your continued patronage!

FELECIA L. BRATTON

“We shall continue to strive in the Spirit of Excellence”

OFFICIAL PANTHER PAW CARD LIVE AND IN EFFECT!

The new official panther paw card has come and is here to stay. On August 2, 2010, the re-carding distribution schedule began, and went through to October 29, 2010. The re-carding process was a bitter –sweet moment for some, and for others and opportunity to take in the newness of our paw card identification. As you are aware, you will be able to use your Paw Card by visiting areas on/off campus, and money can be deposited on your Paw Card by mail, (Clark Atlanta University, Panther Paw Office, 223 James P. Brawley Drive, SW, Atlanta, Georgia 30314), the Panther Paw Office, or one of the Cash Management Center’s (CMC) on campus. Visit www.pantherpawcard.com for more information.

If you have a credit balance on your student account, you may request that a deposit be made to your Panther PAW Cash account through the Office of Student Accounts.

Note: There is a $25.00 replacement fee to receive a new paw card.

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PARKING DECK RENOVATIONS

As you may be aware, the Parking Deck has undergone construction to implement better traffic flow on a day to day basis. In July, the work began to help relieve the congestion at the entrance and exit of the Parking Deck during peak hours, and to update the after hours parking fee payment process. As part of the improvement process, the access gates and the cashier's booth have been relocated further up into the garage, and the deck has been separated into two different parts. The upper level, which has one entrance and two exit gates, has been designated for students (with access cards and without), visitors, and other transient parkers. The lower level of the Parking Deck has been designated for faculty and staff with access cards for ingress and egress only. This change has minimized traffic back up, and opened up the entrance/exit for better vehicle maneuvering. You also find an automated pay station that has been installed at the transient exit area to enhance more efficient customer service with parking after hours. The Pay Station has replaced the existing token machine, and allows customers to pay their parking fee with cash and credit cards upon exiting the lot during evening hours, weekends, and holidays.

In addition to this, you will continue to notice enhancements with the lighting, security surveillance, barricades and sharing posts to ensure parking deck structural sturdiness. As always, we strive to do all we can to make sure that your parking experience is safe, convenient and smooth. For more information regarding parking services, you may visit our website.

DINING SERVICES IN NOVEMBER

The Dining Hall is a key area in Auxiliary Services because it caters to the one thing we all need to survive....FOOD! Our dining services team has put together themed meals, satisfying and appeasing menus for the palate, and much more. For the month of November, we have a few things in mind: November 8–12, 2010 will be Native American Heritage Menus week. On November 18, 2010, we will be hosting a student driven poetry reading from 7:00 p.m. to 9:00 p.m. at Jazzman’s Café. November 15-29, 2010, will be the “Helping Hands Food Drive”, and boxes will be available in the Student Dining Hall for your participation. November 25, 2010 will be Thanksgiving, and the Dining Hall will have a delicious meal for your enjoyment from 11:00 a.m. – 5:00 p.m. Dishes such as roast turkey, ham, candied yams, collard greens, macaroni & Cheese, cornbread stuffing and green beans. Desserts will be sweet potato, pecan and apple pies. So if you are here on Thanksgiving, stop by the dining hall and indulge in the next best thing to your mom’s home cooking!

“WE THRIVE IN CATERING TO YOUR NEEDS IN CAU DINING SERVICES”

PRINT SHOP SPECIALS

Looking for holiday printing needs for a reasonable price? Look no further because the CAU Print Shop will be running a 25% off holiday special for any last minute prints you may need before the holidays. They will also be honoring a 20% end of the semester printing services and a Bond paper poster special at 30% off the regular price for printing. These specials, with the exception of the holiday, will continue over into the 2011 school year. The Print Shop has also become an active vendor during “Market Thursdays” to offer those who may not have the opportunity during normal office hours, to take advantage of the marketing specials in house. Also as a new marketing venture in our area, we want you to be on the look out for 10% discount offers posted on select title books. These specials, with the exception of the holiday, will continue over into the 2011 school year. The Print Shop has also become an active vendor during “Market Thursdays” to offer those who may not have the opportunity during normal office hours, to take advantage of the marketing specials in house. Also as a new marketing venture in our area, we want you to be on the look out for 10% discount offers posted on selected snacks in the various snack machines around campus! If you are the lucky winner of the discount, just bring it to the print shop and it will be honored.

The Print Shop is located in Trevor Arnett Hall, 1st floor, and we welcome all to come in at your convenience to allow us the opportunity to help you with your desired printing needs. Postcards, business cards, resumes, flyers, handouts, etc., the CAU Print Shop can provide it!

“HERE AT THE PRINTSHOP, WE MAKE IT EASY FOR YOU”

BOOKSTORE NEWS

This fall the Bookstore announced Textbook Rental Services available on select title books. This program was implemented through Follett , to save students 50% or more off the cover price of the nation’s most popular textbooks, thus, providing students the opportunity to return their textbooks, in-store or online, within two (2) business days, ensuring they have the right textbooks for their classes. In addition to this, please note the bookstore rental updates for your reference:

- Rental Books from the Fall Semester are due back to the Bookstore by December 11, 2010.
- Book buyback starts December 1-11, 2010 (Note: Please bring your rental books and buyback books at the same time)
- The rental book program will be available for the Spring semester. Visit www.rent-a-text.com to learn more about renting.
- Did you know that the Bookstore not only sells CAU paraphernalia, but we also have a plentiful stock of Carol's Daughter, a plethora of books, gift cards, electronics, and much, much more! Also, check out our 30% off African American Bestseller list for a great title selection in our book section.

For additional information about CAU Bookstore’s textbook rental program, visit www.cau.blkstr.com or www.rent-a-text.com.